



# PROVINCE OF BRITISH COLUMBIA

## Service BC 1-800-663-7867

www.gov.bc.ca • Email: servicebc@gov.bc.ca

For The Deaf and Hearing Impaired (TTY Only): 1-800-661-8773

### ABORIGINAL RELATIONS & RECONCILIATION

- See Service BC

### ADDITIONS

#### Alcohol & Drug Services

Toll Free.....1-800-663-1441

Regional Manager  
70 2nd Ave Kamloops .....250-371-3994

Regional Coordinator  
Kamloops.....250-371-3600

#### Problem Gambling

Help Line.....1-888-795-6111

### ADDRESS CHANGE

Toll Free.....1-866-775-0011

### ADOPTION

#### Adoption Services & Reunion Registry

Toll Free.....1-877-387-3660

### AGRICULTURE

#### Agriculture-Ministry Of

General Office  
Kelowna  
1690 Powick Rd .....250-861-7211

Toll Free.....1-888-332-3352

General Office  
1500 Hardy St .....250-712-3797

AgriStability  
Toll Free.....1-877-343-2767

District Office  
Vernon  
2501 14th Ave.....250-260-4610

Toll Free.....1-877-702-5585

### ALCOHOL

- See Addictions

### AMBULANCE

#### Ambulance Service British Columbia

Emergency Only.....911

Non-Emergency Calls Only  
Toll Free.....1-800-461-9911

Regional  
Administration Office.....250-828-5855

Billing Enquires.....1-800-665-7199

### ASSISTANCE

#### Battered Women Information

Toll Free - 24 Hours.....1-800-563-0808

#### Employment & Income Assistance Appeal Tribunal

Victoria.....250-356-6374

Toll Free.....1-866-557-0035

#### Employment & Assistance Offices

Employment Program for Persons  
with Disabilities  
Vernon  
2600 48 Ave  
(Also Serving Armstrong, Enderby,  
Falkland, Lumby & Revelstoke)

Toll Free.....1-866-866-0800

www.gov.bc.ca/sdsi

#### Government Agent

- See Service BC

#### Income Support

- Family Maintenance  
Toll Free.....1-866-866-0800

### Investigations

Prevention & Loss Management  
Services Toll Free.....1-866-217-1117

#### Personal Supports Information Line

Toll Free.....1-888-818-1211

TTY - Toll Free.....1-800-661-8773

#### Sexual Assault

Toll Free - 24 Hour.....1-800-563-0808

#### VictimLINK

Help & Information 24 Hours  
For Victims of Family & Sexual Violence  
& All Other Crimes

Toll Free.....1-800-563-0808

### BC HYDRO

- See White Section

### BC PARKS

Parks - Provincial  
Campground Reservations  
www.discovercamping.ca

Park Information  
www.env.gov.bc.ca/bcparks

### BIRTHS

Birth Certificates  
Kelowna.....250-712-7562

### BUDGET

- See Service BC

### BUILDING CODE

- See White Section

Municipalities/Regional Districts  
For list of these see page 18 this Section

### BULLYING

Youth Against Violence Line  
Toll Free.....1-800-680-4264

### BURN

- See Licensing & Permits

### BUS PASS

- See Transit

### BUSINESS

BC Online  
Toll Free.....1-800-663-6102

#### BC Registry Services

Corporations, Societies & Co-operatives.  
Name Reservations,  
Manufactured Homes or  
Personal Property Registry.

Toll Free.....1-877-526-1526

www.bcregistryservices.gov.bc.ca

OneStop Business Registry  
www.bcbusinessregistry.ca

#### Financial Institutions Commission

Responsible for:  
Credit Unions / Insurance Companies  
Pension Standards / Trust Companies  
Real Estate & Mortgage Brokers  
Credit Union Deposit Insurance  
Corporation / CUDIC

Toll Free.....1-866-206-3030

### CAMPING

- See BC Parks

### CARECARD

#### -BC SERVICES CARD

- See Health

### CHANGE OF NAME

- See Name Change

### CHARITY FUNDING

- See Service BC

### CHILDREN

#### Abuse of Children

Help Line for Children  
Toll Free.....310-1234

Help Line for the Deaf (TTY)  
Toll Free.....1-866-660-0505

#### BC Family Bonus

Toll Free.....1-800-387-1193

#### BC Healthy Kids Program

Toll Free.....1-866-866-0800

#### Child Care Subsidy

Toll Free.....1-888-338-6622

#### Children & Family Development

Revelstoke  
Child & Youth with Special Needs  
Integrated Family Services  
210 Garden Ave.....250-837-7612

Salmon Arm  
Child & Youth Mental Health  
Child & Youth with Special Needs  
Family Services  
550 Lakeshore Dr NE.....250-832-1719

Integrated Youth Services  
Residential Resources  
550 Lakeshore Dr NE.....250-832-1655

Vernon  
Aboriginal Services  
300-3100 30th Ave.....250-549-5533

Adoption & Guardianship  
Child Protection Reports & Enquiries  
Family Services  
Integrated Youth Services  
Residential Resources  
2809 28th St.....250-558-2700

Child & Youth Mental Health  
3007 35th Ave.....250-558-2775

Children & Youth with Special Needs  
3007 35th Ave.....250-549-5404

Food & Nutrition  
Toll Free.....1-800-667-3438

Representative For  
Children & Youth.....250-356-6710

Toll Free.....1-800-476-3933

Regional Office  
400-1726 Dolphin Ave  
Kelowna.....250-470-0888

Food & Nutrition  
Toll Free.....1-800-667-3438

Representative For  
Children & Youth.....250-356-6710

Toll Free.....1-800-476-3933

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400-1726 Dolphin Ave  
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Toll Free.....1-800-667-3438

Representative For  
Children & Youth.....250-356-6710

Toll Free.....1-800-476-3933

### CORONER

#### Interior Region Coroners Office

103-1420 St Paul St  
Kelowna.....250-861-7429

Fax Line.....250-861-7515

Toll Free within BC.....1-888-991-2111

Coroner's Service  
Toll Free.....1-888-991-2111

Correctional Facilities  
Corrections Branches  
Kelowna  
Community Corrections  
1355 Water St.....250-470-6866

Fax Line.....250-470-6864

Interior / Fraser  
Community Corrections  
Regional Office  
343-1355 Water St Kel.....250-470-6978

Fax Line.....250-470-6988

Vernon  
Community Corrections  
3101 29th Ave.....250-503-4406

Fax Line.....250-503-4415

Court Services  
Kelowna:  
Court Registry  
Supreme Court  
Provincial Court,  
Small Claims Court,  
Family Court  
1355 Water St.....250-470-6900

Law Library  
1355 Water St.....250-470-6980

Sheriff Services  
1355 Water St.....250-470-6844

Senior District Manager  
District Office  
1355 Water St.....250-470-6925

Salmon Arm:  
Court Registry  
Supreme Court  
Provincial Court-Criminal,  
Small Claims Court,  
Family Court  
550 2nd Ave NE.....250-832-1610

Fax Filing.....250-833-7401

Sheriff Services.....250-832-1616

Vernon:  
Court Registry  
Supreme Court  
Provincial Court-Criminal,  
Small Claims Court,  
Family Court  
3001 27th St.....250-549-5422

Sheriff Services  
3001 27th St.....250-549-5410

CRIME PREVENTION  
Youth Against Violence  
Toll Free.....1-800-680-4264

CRIMINAL JUSTICE  
Crown Counsel  
Regional Office  
Kamloops & Interior.....250-828-4021

www.ag.gov.bc.ca/prosecution-service  
/contact-us.htm

CURRICULUM  
- See Education, Also See Post Secondary



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### DAMAGE DEPOSIT

- See Rentals

### DEATH CERTIFICATES

Kelowna ..... 250-712-7562

### DENTAL

#### Dental Consultant - Regional

155 Gray Kelowna ..... 250-861-7388

- See Also Dentists in the Yellow Business Section

### DISABILITY

#### Community Living BC

Southern Interior  
Quality Service Office  
240-1640 Leckie Rd  
Kelowna ..... 250-861-7255

Kelowna Community Living Centre  
140-1060 Manhattan Dr ..... 250-712-3610

Salmon Arm  
Community Living Centre  
351 Hudson Ave NE ..... 250-832-1718

Vernon  
Community Living Centre  
201-2802 30th St ..... 250-549-5490

### DISASTER PLANNING

- See Emergency

### DISPUTE

Landlord - Tenant - See Rentals

Human Rights - See Complaints

With Government - See Complaints

### DIVORCE

- See Service BC

### DOCTOR

- See Physicians & Surgeons in the Yellow Business Section

### DRIVING

#### DriveBC

BC Road Reports  
Mobile Phone ..... 511  
Toll Free ..... 1-800-550-4997

www.drivebc.ca

#### Driving Licenses

- See Service BC

### EARTHQUAKE

- See Emergency

### EDUCATION

#### Kindergarten to Grade 12

General Enquiries  
www.bced.gov.bc.ca/contracts

#### Student

Certification Branch  
Victoria ..... 250-356-7270

#### Teacher Regulation Branch

Vancouver ..... 604-660-6060  
Toll Free ..... 1-800-555-3684  
Fax Line ..... 604-775-4859

### ELECTIONS

#### Elections BC

Voter Registration  
For All Communities  
Toll Free ..... 1-800-661-8683

Telecommunications Device For The Hearing Impaired (TTY)  
Toll Free ..... 1-888-456-5448

www.elections.bc.ca

### EMERGENCY

#### Emergency Program - Provincial

Emergency Only (24 Hrs)  
Toll Free ..... 1-800-663-3456

Regional Office  
1255C Dalhousie  
Kamloops ..... 250-371-5240

#### Search & Rescue

See Royal Canadian Mounted Police in the White Section

### EMPLOYMENT

#### BC Public Service Agency

167 Lorne St Kamloops ..... 250-371-4330  
Fax Line ..... 250-377-4472

#### Occupational Health Programs

700-235 1st Ave Kamloops ..... 250-371-3831  
Fax Line ..... 250-371-3832

See Also Income & Employment Assistance Under Assistance

#### Employment Standards

See Labour

### ENERGY

#### BC Utilities Commission

Toll Free ..... 1-800-663-1385

### ENVIRONMENT

#### Conservation Officer Service

See Conservation

### EVICITION

- See Rentals

### EXAMS

Medical - See Health

Pesticide - See Service BC

Trade - See Service BC

### EXPORT

- See Service BC

### FAMILIES

#### Family Justice Centres

Kelowna  
119-565 Bernard Ave ..... 250-712-3636

Toll Free ..... 1-888-227-7734

Vernon  
202-3203 30th St ..... 250-549-5644

Toll Free ..... 1-888-282-2283

#### Family Maintenance

#### Enforcement Program

Toll Free ..... 1-800-663-3933

#### Family Violence Information

Toll Free 24 Hours ..... 1-800-563-0808

#### Foster Parenting Information

Toll Free ..... 1-800-663-9999

#### Spousal Assault - Abuse Information

Toll Free 24 Hours ..... 1-800-563-0808

### FINANCE

#### Forest Revenue Receivables

Management Office  
Toll Free ..... 1-877-405-4911

Fax Line (Victoria Tel No) ..... 250-356-5604

www.sbr.gov.bc.ca/frb

### FIRE

#### Forest Fire Reporting Only

Toll Free ..... 1-800-663-5555

#### Burn Registration - Open Fire

Toll Free ..... 1-888-797-1717

#### Wildfire Information Line

Toll Free ..... 1-888-336-7378

#### Salmon Arm Fire Zone

1810 40th St SE ..... 250-832-4395

#### Provincial Rapatack Operations

1810 40th St SE ..... 250-832-9741

### FISH & WILDLIFE

- See Forestry & Also Conservation

### FOOD SAFETY

- See Service BC

### FORESTRY

See Natural Resources

Vernon  
2501 14th Ave Vernon ..... 250-558-1700

Kalamalka Research Station & Seed Orchard  
3401 Reservoir ..... 250-260-4755

BC Timber Sales Branch  
2501 14th Ave Vernon ..... 250-558-1712

Fax Line ..... 250-260-4619

Fire Zone  
1810 40th St SE ..... 250-832-4395

Provincial Rapatack Operations  
1810 40th St SE ..... 250-832-9741

Seed Orchard-Skimikim  
800 Platt Rd Tappen ..... 250-835-8626

Columbia District Office  
1761 Big Eddy Rd  
Revelstoke ..... 250-837-7611

Forest Fire Reporting Only  
Toll Free ..... 1-800-663-5555

Burn Registration - Open Fire  
Toll Free ..... 1-888-797-1717

Wildfire Information Line  
Toll Free ..... 1-888-336-7378

#### Forest Practices Board

Complaints on Forests or Range Practices  
#3-1675 Douglas Victoria  
Toll Free ..... 1-800-994-5899

Toll Free Fax Line ..... 1-877-708-4607

Forest Revenue Operations  
Receivables Management Office  
Fax - Victoria Tel No ..... 250-356-5604

www.sbr.gov.bc.ca/frb

#### Forest Revenue Operations

Receivables Management Office  
Fax - Victoria Tel No ..... 250-356-5604

### FREEDOM OF INFORMATION

- See Service BC

### FRONTCOUNTER BC

#### Natural Resource Enquiries

Toll Free ..... 1-877-855-3222

www.frontcounterbc.gov.bc.ca

1761 Big Eddy Rd  
Revelstoke ..... 250-837-7611

2501 14th Ave Vernon ..... 250-558-1700

### GAMING

#### Gaming Policy

& Enforcement Branch  
#200-1517 Water St Kel ..... 250-861-7363

### GARBAGE

- See White Section  
Municipalities/Regional Districts  
For list of these see page 18 this Section

### GRANTS

#### Residential Energy Credit & Rebate Program

Toll Free ..... 1-877-388-4440

Email: cbtaxquestions@gov.bc.ca

### GUARDIAN

#### PUBLIC Guardian & Trustee Of British Columbia

#700-808 W Hastings  
Vancouver ..... 604-660-4444

### GUNS

- See Service BC

### HAZARDOUS WASTE

- See Service BC

### HEALTH

#### BC Healthy Kids Program

Toll Free ..... 1-866-866-0800

#### Food & Nutrition

Toll Free ..... 1-800-667-3438

#### Health & Seniors

Information Line  
Toll Free ..... 1-800-465-4911

#### Health Insurance BC (HIBC)

CareCard/BC Services Card  
Medical Services Plan & PharmaCare

Medication & Pharmaceuticals  
Prescriptions  
Toll Free ..... 1-800-663-7100

www.hibc.gov.bc.ca

#### HealthLinkBC

Non-Emergency Health Information  
Toll Free ..... 811

Satellite/Radio Phone or  
Out-of-Province ..... 604-215-8110

www.healthlinkbc.ca

#### Population & Public Health

Seniors & Women's Healthy Living  
Secretariat  
..... 250-953-4504

#### Senior's Advocate Office

Toll Free ..... 1-877-952-3181

#### Temporary Premium Assistance

- See Assistance

### HIGHWAYS

- See Transportation & Infrastructure

### HIKING

- See BC Parks

### HOMELESS

Financial Aid - See Assistance

Housing - See Housing

### HOUSING

#### Homeowner

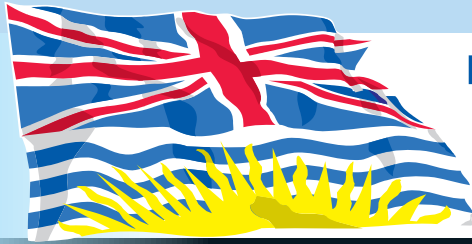
Protection Office  
Residential Builder Licensing  
& Reconstruction Loan Program  
Toll Free ..... 1-800-407-7757

Housing - BC Housing  
Toll Free ..... 1-800-834-7149

#### Leaky Condos

- Reconstruction Loans  
Toll Free ..... 1-877-405-4911

Fax Line (Victoria) ..... 250-387-5734



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### HUMAN RIGHTS

- See Complaints

### HUNTING

- See Service BC

### IMMIGRATION

- See Service BC

### INTERNET

Internet Access to Government Services

- See Service BC

### JAILS

- See Correctional Facilities

### JOBS

Public Service Agency - BC

167 Lorne St Kamloops.....250-371-4330

- See Also Employment & Income Assistance Under Assistance

### JURY DUTY

- See Court Services

### JUSTICE

- See Criminal Justice

### LABOUR

Employment Standards Information Line  
Employment Standards Labour Board  
Labour Relations Labour Standards  
Minimum Wage Statutory Holiday  
Toll Free.....1-800-663-3316

### LANDLORD

- See Rentals

### LAW ENFORCEMENT

- See Royal Canadian Mounted Police in the White Section

### LEGAL SERVICES

- See Court Services

### LEGISLATURE

Members of Legislative Assembly (MLA)

Columbia River - Revelstoke  
Norm MacDonald MLA  
104-806 9th St N Golden .....250-344-4816  
Toll Free.....1-866-870-4188

Kelowna - Lake Country  
Norm Letnick MLA  
101-330 Hwy 33W Kelowna ..250-765-8516  
Toll Free.....1-866-765-8516

Shuswap  
Greg Kylo MLA  
202A-371 Alexander NE  
Salmon Arm .....250-833-7414  
Toll Free.....1-877-771-7557

Vernon - Monashee  
Eric Foster MLA  
3-2429 31st Ave Vernon .....250-503-3600

Westside - Kelowna  
Christy Clark MLA  
3-2429 Dobbin Rd  
West Kelowna.....250-768-8426

### LICENSING & PERMITS

Burn Registration

- Open Fire

Toll Free.....1-888-797-1717

Driver's Licensing

Electrical Permits

Fish & Wildlife

Gas Permits

- See Service BC

### LIQUOR

Liquor Stores

- Government

- See White Section

Liquor Distribution Branch

Area Manager  
201-1740 Gordon Dr  
Kelowna .....250-861-7333

Liquor Control & Licensing Branch

Inspector  
2nd Floor 478 Bernard Ave  
Kelowna .....250-861-7418  
Or .....250-861-7576

### LOTTERIES

- See Service BC

### MAPS

Mining - See Service BC

### MARRIAGE

Marriage Licences - Certificates - Commissioner

Kelowna .....250-712-7562

### MEDICAL

Medical Services Plan (MSP)

Medication

Mental Health

- See Health

Temporary Premium Assistance

- See Assistance

### MINERAL TITLES

- See Service BC

### MINING

- See Service BC

### MOTOR VEHICLES

Commercial Inspection

- See Transportation & Infrastructure

### MUNICIPALITIES

- See White Section  
Municipalities/Regional Districts  
For list of these see page 18 this Section

### NAME CHANGE

Victoria.....250-952-2681

### NATURAL RESOURCES

- See Forestry  
- See Also FrontCounter BC  
Forests, Land & Natural Resource Operations  
District Office  
Vernon  
2501 14th Ave Vernon .....250-558-1700  
Mica Creek & Revelstoke  
Columbia District Office  
1761 Big Eddy Rd  
Revelstoke .....1-866-837-7611

Seed Orchard-Skimikin  
800 Platt Rd Tappen.....250-835-8626

Kalamalka Research Station  
& Seed Orchard  
3401 Reservoir .....250-260-4755

South Zone Nursery  
Administration Centre  
2501 14th Ave Vernon .....250-558-1712

### NEW RESIDENTS

- See Service BC

### OMBUDEPERSON OF BC

- See Complaint

### PARKS

- See BC Parks

### PENSION

Pension Corporation  
(formerly Superannuation Commission)

Pension Plans  
College  
Active Members.....1-888-440-0111  
Retired Members.....1-866-322-8277

Municipal  
Active Members.....1-800-668-6335  
Retired Members.....1-866-876-6677

Public Service  
Active Members.....1-800-665-3554  
Retired Members.....1-866-876-6777

Teachers  
Active Members.....1-800-665-6770  
Retired Members.....1-866-876-8877

Workers' Compensation Board  
(WCB Retirement Pensions)  
(Not WorksafeBC Disability Pensions)  
Active Members.....1-888-440-0111  
Retired Members.....1-866-322-9277

Employer Services  
Toll Free.....1-855-356-9701

Reciprocal Transfer Team  
Toll Free.....1-855-356-6069  
Or Toll Free.....1-800-663-8823

[www.pensionsbc.ca](http://www.pensionsbc.ca)

www.pensionsbc.ca

### PHARMACARE

- See Health

### PHARMACEUTICALS

- See Health

### PHYSICIANS

- See Yellow Business Section

### POACHERS

- See Conservation

### POLICE

- See Royal Canadian Mounted Police in the White Section

### POST SECONDARY

Student Financial Assistance  
Toll Free.....1-800-561-1818

### POVERTY

Financial Aid

Housing Assistance

- See Assistance, See Also Housing

POWER OF ATTORNEY

- See Service BC

### PREGNANCY

- See Health

### PRESCHOOL

- See Children

### PRESCRIPTION DRUG

- See Health

### PRIVACY

- See Service BC

### PROBATE

- See Service BC

### PROPERTY

Property Assessment

- See Service BC

Provincial Property Tax Collector

Revelstoke  
104-1123 W 2nd St.....250-837-6981

Salmon Arm  
850 16th St NE.....250-832-1611

Property Titles

- See Service BC

### PROVINCIAL EMERGENCY PROGRAM

- See Emergency

### PURCHASING

- See Business

### REBATE

- See Grants

### RECYCLING

- See Waste & Recycling

### REGIONAL DISTRICTS

- See White Section Regional Districts  
For list of these see page 18 this Section

### RENOVATIONS

Permits & Licences

- See White Section  
Municipalities/Regional Districts  
For list of these see page 18 this Section

### RENTALS

Landlord-Tenant Information

General Enquiries  
305-478 Bernard Ave  
Kelowna .....1-800-665-8779

www.pensionsbc.ca

### RESPIRE

- See Health

### RETIREMENT

Pension Information

- See Pension

Seniors Services

- See Seniors

### ROAD CONDITIONS

BC Road Reports - See DriveBC

### SAFETY

British Columbia Safety Authority

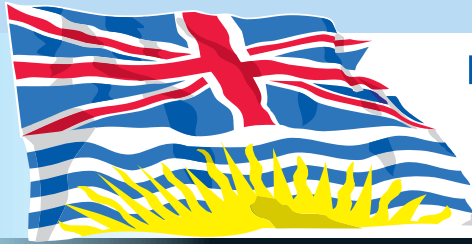
1913 Kent Rd Kelowna .....250-861-7313  
Toll Free.....1-866-566-7233

### SCHOOL BOARDS

- See School in the White Section

### SECONDARY EDUCATION

- See Post Secondary



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### SENIORS

**Health & Seniors Information Line**  
Toll Free.....1-800-465-4911  
**Senior's Advocate Office**  
Toll Free.....1-877-952-3181

**Seniors Supplement Program**  
Toll Free.....1-866-866-0800

**Separation**  
- See Service BC

**SEPTIC & SEWAGE**  
- See White Section  
Municipalities/Regional Districts  
For list of these see page 18 this Section

**SERVICE BC**  
For more information on Provincial Government services available at Service BC, please contact our office or visit www.gov.bc.ca

**OFFICES**  
1123 W 2nd St  
Revelstoke.....250-837-6981  
850A 16th St NE  
Salmon Arm.....250-832-1611  
3201 30th St Vernon.....250-549-5511

Other Communities Call Enquiry BC & Request Transfer To Your Closest Government Agent  
Or Toll Free.....1-800-663-7867  
www.gov.bc.ca

**SEVERANCE**  
- See Labour

**SHERIFF'S SERVICES**  
- See Court Services

**SMALL CLAIMS COURT**  
- See Court Services

**SOCIAL ASSISTANCE**  
- See Assistance

**SPORTS**  
- See Service BC

**STATISTICS**  
**VITAL Statistics**  
Birth, Death & Marriage  
Certificates, Marriage Licenses  
-Commissioner, Name Changes,  
Wills Registry Information  
Kelowna Regional Office  
478 Bernard Ave Kelowna.....250-712-7562  
www.vs.gov.bc.ca

### STUDENT

- See Education,  
Also See Post Secondary

**SUMMONS**  
- See Court Services

**TAX**  
**Consumer Taxation Branch**  
Gasoline Tax, Hotel Room Tax,  
MotorFuel Tax, Private Sales of  
Vehicles, Boats & Aircraft,  
Sales Tax - Provincial,  
Social Service Tax, Tobacco Tax  
Toll Free.....1-877-388-4440  
Email: ctbtaxquestions@gov.bc.ca  
www.gov.bc.ca/consumertaxes

**Collection of Overdue Accounts**  
Sales Tax, Hotel Room Tax, Motor Fuel  
Tax, Carbon Tax, Tobacco Tax,  
Property Tax, Logging Tax,  
Insurance Premium Tax, Mineral Tax  
Toll Free.....1-866-566-3066  
Fax Line Victoria.....250-356-1090

**Provincial Tax Collector**  
455 Columbia St Kamloops.....250-828-4540

**TENANCY**  
- See Rentals

**TERMINATION**  
**Employment** - See Labour  
**Tenancy** - See Rentals

**TRAINING**  
**Apprenticeship**  
.....604-214-8700

**TRANSCRIPT**  
**Court** - See Court Services

**TRANSIT**  
**Bus Pass Program**  
Toll Free.....1-866-866-0800

**TRANSPORTATION & INFRASTRUCTURE**  
**Commercial Vehicle Safety & Enforcement (CVSE)**  
300 1358 St Paul St Kelowna  
General Enquiries.....250-712-3660

ARMSTRONG - SALMON ARM - VERNON  
Road & Bridge Maintenance Contractor  
JPW Road & Bridge Inc  
2310 Kirton Ave Arm.....250-546-3765  
Fax Line.....250-546-3791  
Road Hazard Reporting  
Toll Free (24 hrs).....1-877-546-3799

OKANAGAN SHUSWAP DISTRICT  
Salmon Arm & Area Office  
850C - 16 St NE SARM  
Area Manager - Roads.....250-833-3371  
Development Approvals.....250-833-3374  
Fax Line.....250-833-3380

REVELSTOKE  
Road & Bridge Maintenance Contractor  
HMC Services Inc  
723 Hwy 23 S Rev.....250-837-3136  
Fax Line.....250-837-6225  
Road Hazard Reporting  
Toll Free (24 hrs).....1-866-353-3136

ROCKY MTN DISTRICT  
Revelstoke Area Office  
555 Victoria Rd Rev.....250-837-8400  
Fax Line.....250-837-9407  
Vernon & Area Office  
4791 - 23rd St Vernon.....250-503-3664  
Fax Line.....250-503-3631

**BC Road Reports**  
Toll Free.....1-800-550-4997  
www.drivebc.ca

**Weigh Scales**  
Kaleden.....250-497-5245  
Kamloops Eastbound.....250-372-5148  
Kamloops Westbound.....250-372-5148  
Vernon.....250-549-4728  
24 Hour Permit Line  
Toll Free.....1-800-559-9688

**TRAVEL & TOURISM**  
**British Columbia Magazine**  
Subscriptions & General Enquiries  
PO Box 2682 Vancouver V6B 3W8  
Toll Free.....1-800-663-7611

**Tourism British Columbia**  
Toll Free.....1-800-435-5622

**Tourism, Trade & Investment**  
510-175 2nd Ave Kamloops...250-371-3952

**UNEMPLOYMENT INSURANCE**  
- See Federal Government  
Under Employment

**UTILITIES**  
- See White Section  
Municipalities/Regional Districts  
For list of these see page 18 this Section

**VICTIM**  
- See Criminal Justice,  
Also See VictimLINK under Assistance

**VITAL STATISTICS**  
- See Statistics

**VOTER REGISTRY**  
- See Elections

**WASTE & RECYCLING**  
**Recycling Hotline**  
Toll Free.....1-800-667-4321

**WEIGH SCALES**  
- See Transportation & Infrastructure

**WELFARE**  
- See Assistance

**WILDFIRE**  
- See Fire

**WILDLIFE**  
- See Service BC,  
See Also Conservation

**WILLS**  
**Wills Notices - Searches**  
Victoria.....250-952-2681

**WORKPLACE SAFETY**  
**Workers' Compensation Advisory Services**  
Employers' Advisers Assist Employers  
With Workers' Compensation  
Toll Free.....1-800-925-2233

**Workers' Advisers**  
- Assist Injured Workers  
Toll Free.....1-866-881-1188

**Workers' Compensation Appeal Tribunal**  
Toll Free.....1-800-663-2782

**Worksafe BC**  
Claims  
Toll Free.....1-888-967-5377  
Employers & Assessment  
Toll Free.....1-888-922-2768

Fraud Tip Line  
Toll Free.....1-877-523-3315  
Prevention  
Toll Free.....1-888-922-4466

Health & Safety  
Emergency & Accident Reporting  
Monday to Friday - 8:30am to 4:30pm  
Toll Free.....1-888-621-7233

After Hours Safety  
& Health Emergency Reporting  
Toll Free.....1-866-922-4357  
www.worksafebc.com

**YOUTH**  
**Youth Against Violence Line**  
Toll Free.....1-800-680-4264